

From: Walter.MinkaAgyeman@met.police.uk
<Walter.MinkaAgyeman@met.police.uk>
Sent: Tuesday, October 10, 2023 5:27 PM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: [REDACTED]
Subject: Mambo Variation Application Objection

Good afternoon,

Please find attached the police objection to the Mambo 190 Bar & Lounge, 190-192 Old Kent Road, SE1 5TY.

Kind regards,

PC WALTER MINKA AGYEMAN 1264AS
SOUTHWARK LICENSING TEAM |Southwark Police Station|
305 Borough High Street, SE1 1JH
Airwave: 562481
Email: [REDACTED]



TERRITORIAL POLICING



The Licensing Unit
Floor 3
160 Tooley Street
London
SE1 2QH

Metropolitan Police Service
Licensing Office
Southwark Police Station,
323 Borough High Street,
LONDON,
SE1 1JL

Tel: 020 7232 6756

Email:

SouthwarkLicensing@met.police.uk

Date: 10/10/2023

Re: Mambo 190 Bar & Lounge, 190-192 Old Kent Road, SE1 5TY

Dear Sir/Madam,

Police are in possession of an application from the above for a full variation to the current premises licence of the above venue. The venue is a restaurant and bar and the application looks to extend their hours of operation and requests the following.

“This is a Variation application to extend the operating hours, designed for a fully functioning Restaurant/Bar and Lounge to operate from the premises with Robust Conditions to ensure there is no negative impact on the Licensing Objectives or the Local community.

This Premises has submitted over the past year many TEN applications for later hours all without incident or complaint, for a more permanent solution we have submitted this Variation.”

The application does attempt to cover the licensing objectives and show a willingness to work towards having a safe premises. The application however doesn't effectively address areas of concern in an enforceable manner as the proposed conditions are quite vague and open to interpretation to the point that they could be bypassed without a way for enforcement by police or any authority.

The Police object to this application as it is believed that if the license is to be granted in its current form it would have a negative impact on all of the licensing objectives in particular that of the Prevention of crime and disorder.

Submitted for your consideration.

Yours Sincerely

Working for a safer Southwark

PC Walter MINKA AGYEMAN 1264AS

Licensing Officer
Southwark Police Licensing
SouthwarkLicensing@met.police.uk

From: mark.A.Lynch@met.police.uk <mark.A.Lynch@met.police.uk>
Sent: Thursday, October 26, 2023 11:08 AM
To: Regen, Licensing <Licensing.Regen@southwark.gov.uk>
Cc: [REDACTED] Tucker, Matt <Matt.Tucker@southwark.gov.uk>
Subject: Mambo 190 Bar & Lounge, 190-192 Old Kent Road, SE1 5TY ref 729

Good Morning

In view of the applicant and police agreeing to the below conditions in red to be placed upon the licence should it be granted, police would like to withdraw their objection to the granting of the full variation of the premises licence for Mambo 190 Bar & Lounge, 190-192 Old Kent Road, SE1 5TY

1. That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises in all lighting conditions. The CCTV system shall be correctly time and date stamped at all times. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage.
2. That all CCTV footage shall be kept for a period of thirty one (31) days and shall, upon request, be made immediately available for inspection to officers of the police and any responsible authority officers.
3. There shall be at least one member of staff on duty at all times the premises are in operation, under its licence, trained and proficient in the operation of the CCTV system capable of operation and retrieving footage on request of the police or any responsible authority officer.
4. The venue shall nominate a member of staff to be a warden. That when licensable activities cease and at the time of the venue closing, encourage the patrons to leave the premises and the local area of the venue quietly to prevent anti-social behaviour. This duty shall be carried out in a high visibility clothing.
5. That a minimum of two(2) SIA registered door supervisors will be employed at the premises at all times after 22:00 hours on Thursday, Friday, Saturday and Sunday. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises and until at least 30 minutes after the premises close. The door supervisors shall be easily identifiable by hi-visibility garment.
6. That a minimum of one(1) SIA registered door supervisor will be employed at the premises at all times after 22:00 hours on a Monday, Tuesday, Wednesday when the terminal hours are beyond midnight. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any

anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist management in liaising with the police regarding instances of crime and to assist with ensuring that the premises' dispersal policy is adhered to. When deployed, they shall remain at the premises until all patrons have vacated the premises. The door supervisors shall be easily identifiable by hi-visibility garment.

7. The security personnel shall be equipped with mechanical counting devices to ensure that the maximum accommodation limit of the premises is not exceeded.

8. That when SIA security staff are deployed at the premises they shall be supplied with, and shall use, metal detectors (either metal detection arches or hand held metal detectors) to search all customer entries or re-entries to the premises. Prior to the premises opening the metal detectors shall be checked to ensure that they are in full working order. A log of such checks shall be kept at the premises and shall include the name of the person who undertook the check, the outcome of the check, and the time and date of the check. The log shall be made immediately available to responsible authority officer on request.

9. That a minimum of 2 SIA Security staff shall wear body worn video cameras and all footage is to be made available to police or council officers upon request.

10. Any individual carrying out security activities at the premises must be;

- a. authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- b. entitled to carry out that activity by virtue of section 4 of that Act.

11. The Security personnel and the chosen warden, at the time of the venue closing, shall encourage the patrols to disperse from the local area of the venue quietly and prevent any anti-social behaviour.

12. That an entry policy will be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to all responsible authority officers on request. The entry policy shall cover (but not necessarily be limited to):

- I. Safe customer entry to the premises,
- II. If / when applicable searching / scanning of attendees,
- III. The barring of customer entry to the premises for any reason,
- IV. Restricted items (e.g. weapons / drugs or any other items restricted by the licensee),
- V. Pre-opening safety checks of the premises,
- VI. Dealing with overcrowding and / or crowd surges
- VII. Dealing with suspect packages

13. All relevant staff shall be trained in the implementation of the latest version of the entry policy and details of such training shall be recorded in the staff training logs at the premises.

14. That after 2300hrs all drinks shall be sold in cans or plastic bottles, or will be decanted into recyclable polycarbonate (or a similar recyclable material), or recyclable cardboard drinking receptacles. Glass drinking receptacles will not be used at the premises at any time after 2300hrs.

15. That staff shall carry out regular glass collections to ensure public safety .

16. That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be accessible at the premises at all times that the premises are in operation. The policy should include (but not necessarily be limited to) the following:

- i. Details as to how customer / staff egress at the premises shall be managed to minimise causing nuisance.
- ii. Details of public transport in the vicinity and how customers will be advised in respect of it.
- iii. Details of the management of taxis to and from the premises.
- iv. Details of the management of any 'winding down' period at the premises.
- v. Details of the use of security and stewarding in respect of managing customer dispersal from the premises.
- vi. Details of any cloakroom facility at the premises and how it is managed.
- vii. Details of road safety in respect of customers leaving the premises.
- viii. Details of the management of ejections from the premises.
- VIII Details as to how any physical altercations at the premises are to be managed
- IX. Details of how refuse / waste in the local vicinity arising through the operation of the premises will be cleared up (e.g. flyer clean up, post event clean up).

17. All relevant staff employed at the premises shall be trained in the latest version of the dispersal policy. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises. If the dispersal policy is a paper document then the signature of the trainees shall also be included. The dispersal policy shall be made immediately available to all responsible authority officers on request.

18. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, at all exits from the premises and in any external areas, requesting to the effect that customers leave the premises and locale in a quiet and orderly manner with respect to local residents. The signage shall be kept free from obstructions at all times. Such signage shall be written in written in English and multilingual according to the client base at the venue.

19. That 'Ask for Angela' posters (or posters relating to whatever similar scheme may be recommended by the council and / or the police at any time) shall be displayed in the female toilet facilities and kept free from obstructions at all times. All staff shall be trained in the 'Ask for Angela' scheme (or similar scheme) and shall

perform the appropriate course of action in the event of a customer requesting assistance. Details of such training, including the printed name of the trainee and the date of the training, shall be recorded in the staff training logs at the premises.

20. The Premises must have a welfare and vulnerability policy and all staff must receive this training. All new staff must receive this training before starting their role and all staff must have refresher training every 12 months. All training must be recorded and these records must be available on immediate request by responsible authority officers.

21. That a zero tolerance policy to illegal drug use will be implemented and maintained at the premises. All staff shall be trained in respect of the premises drug policy and details of training shall be kept in the staff training records and made immediately available upon request by any responsible authority officer.

22. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the toilets advising to the effect that the taking of illegal drugs will not be tolerated at the premises. Such signage shall be kept free from obstructions at all times and written in English and multilingual according to the client base at the venue.

23. That staff shall regularly monitor the premises' toilets to ensure that they are in a clean and sanitary condition, that no prohibited and / or illegal activities are taking place in the toilets and to check customer safety.

24. That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:

- i. Instances of anti-social or disorderly behaviour
- ii. Calls to the police or other emergency services
- iii. Any complaints received
- iv. Ejections of people from the premises
- v. Visits to the premises by the local authority or emergency services
- vi. Any malfunction in respect of the CCTV system
- vii. All crimes reported by customers, or observed by staff
- viii. Any other relevant incidents

25. The incident log shall be completed at the time of the incident or immediately after without delay and shall include the time, date, location in the premises and description of each incident, details of any action taken in respect of the incident and the printed name of the person reporting the incident. The incident log shall be kept on the premises and made immediately available to responsible authority officers on request. All relevant staff employed at the premises shall be trained in the use of the incident log and a record of this training shall be kept on the premises and include a minimum of name and date of training. These records shall be made immediately available for inspection to responsible authority officers on request.

26. That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising that no alcoholic drinks are permitted outside of the premises. Such signage shall be kept free from obstructions at all

times and shall be written in English and multilingual according to the client base at the venue.

27. That customers shall use no outside area other than those who temporarily leave the premises to smoke a cigarette with no more than four people permitted to smoke at one any time. The area should be clearly marked by rope/post barrier system and shall not encroach the car park area. The Sia and/or Staff shall instruct customers to stay within the designated area and the area will be controlled by Sia and/or Staff.

28. There shall be no new admissions or re-admissions of the public to the premises after 01.30 on Thursdays, Fridays, Saturdays and Sundays.

Kind regards
Mark Lynch Pc 2246AS
Central South BCU – Southwark | Licensing Team
Southwark Police Station
305 Borough High Street, SE1 1JH
Email: [REDACTED]

